



### **Terms and Conditions**

#### **Online Buyback Form**

By submitting your form to us on-line you have agreed to the following:

You have described the item to the best of your knowledge

You have selected the condition box that you believe to be correct.

Any pictures sent are of the actual item.

The item is yours to sell.

**You also confirm that you have read and understood below:**

All items need to be in full working order and need to be reset to factory settings with all passwords, Apple icloud, Samsung accounts etc removed and include accessories where required.

Reminder that all apple products need to have icloud removed – quick link

<https://support.apple.com/en-gb/HT201351>

We cannot quote an exact price until we have confirmed condition upon receipt of the item

Allow up to 24 Hours for Store to get back to customer with a quote but we will endeavour to quote within 2 hours or less

You can either accept the quote and the amount will be paid in cash, direct via PayPal or added to your Credit Account in store to spend or they can decline and call back to collect their items.